2015 Quality of Life Survey

Overview of Results

Oklahoma State University

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Following is a summary of the result of the 2015 Quality of Life Survey. The survey was sent out to all residents living in Oklahoma State University single student housing. All responses were submitted between April 13th 2015 and April 27th 2015. The full results of the survey can be viewed through this link.

Demographics:
The survey was completed by 538 residents. Thirty one percent of participants were males, 69% were females, one individual identified as transgender. The majority of participants identified as Caucasian (80%) with the rest identifying as American Indian/Native American (6%), Black/African American (5%), Latino/Hispanic (5%), Asian/Pacific Islander (3%) and other (1%). Most of the survey participants were ages 18-20 (82%). Stout Hall and Drummond Hall had the highest number of residents who took the survey, 67 (12.5%) and 63 (11.7%) respectively.

Community:
Overall results indicate satisfaction between community and on-campus living. 80% reported moderate satisfaction or higher with their community and on campus living. 62% of those who completed the survey reported they believe there is a feeling of community between residents in the halls. 78% reported that living on campus has helped them meet other people. Among the questions that asked participants to directly report on how satisfied they were with their on-campus living experience, 80% indicated that they were satisfied with on-campus living experience, while 19% were not satisfied. To add, 88% reported that they expected their neighbors or roommates to communicate with them about their behavior if it is disrupting the community. There seems to be a high awareness of ones actions.

Facilities:
Results indicate a mixture of satisfaction and dissatisfaction with facilities. 84% agreed that their room/suite/apartment is a comfortable place to live. 84% of those who completed the survey reported they felt safe and secure inside of their room/suit/apartment. 83% reported adequate lighting in their hall/building. The majority of participants (64%) reported that the inside common spaces were clean and well kept.

The majority of participants (93%) reported they felt safe and secure outside of their room/suit/apartment. Most (79%) reported adequate lighting. 83% indicated that outside common spaces are clean and well kept. Overall, those who completed the survey agreed (80%) that the appearance and condition of their residence hall/neighborhood was satisfactory.

Some dissatisfaction was expressed in the questions that asked participants to directly report on the timeliness of maintenance response to requests. 54% indicated that they responded in a timely manner, while 32% did not think they responded in a timely manner. Nonetheless, the majority of participants
(82%) indicated that housekeeping and maintenance staff are helpful and courteous. And 85% felt that housekeeping and maintenance staff respected their living space.

Only 68% of survey participants reported that it was easy to report maintenance issue. 30% of responders said that laundry facilities were not adequate and did not meet their needs.

The open-ended question “Is there anything else about the residential facilities that you would like to comment on?” resulted in 14 negative comments and 10 comments that could be classified as positive or neutral. The list of the responses is provided in Appendix A.

**Student Learning:**
Overall results indicate satisfaction between academics and living on campus. 81% reported satisfaction with their academic life on campus. 94% of those who completed the survey reported keeping up with their academic work. 89% report performing well in classes. The questions that asked participants to directly report on their perception of the connection between living on campus and their academics provided more variability. 56% indicated that living in residence halls helped them academically, while 42% did not think living in residence halls helped them academically. Nonetheless, the majority of participants indicated that their residence hall was a quiet enough environment for them to study (67%) and sleep in (78%) as needed. And 70% felt they had gained experience/skills relevant to their academic major as a result of living on campus.

Only 18% of survey participants utilized the Academic Development Center during the past academic year.

The majority of participants (85%) were aware of Res Life sponsored events and activities in their hall and community. Most reported learning of events and programs through flyers and email communication. While 53% stated that activities in the residence halls interested them, 46% did not find the activities in the hall to be of interest to them. The top reasons identified by participants for not participating in campus activities were “not enough time”, “interferes with academic obligations”, “not interested”, and “interferes with social commitments.”